

Procedures for the transfer of water subscription ownership:

Dear Subscriber, you are advised to transfer the water subscription in your name if you are living in a rented property or have purchased a property from a previous owner.

The transfer of the subscription in your name protects you from any financial consequences owed to the previous owner.

To transfer subscription ownership, simply do the following:

Required documents:

- Pre-subscription water bill to be transferred.
- A personal identification document for the subscriber.
- A copy of the Tenant's Tenancy Agreement, a deed of registration for the property being serviced, a sale contract or the allocation of the sale argument with the presence of the seller and the buyer.

Note: If you authorize someone else to submit this transaction for you, you must provide it with an official agency or authorized authorization of your signature from the bank.

Place of service:

- Customer service offices

You must submit the transaction in the branch of your subscription, please call (+962) 5679141 (2) to confirm which branch you should review.

Fees:

- Insurance shall be collected from the new subscriber and determined according to the building area.
- Stamp fees (10) Jordanian Dinar.

Procedures:

- When you attend the service office, the employee will prepare the transaction form for you to sign.

Note:

- All financial dues must be paid by the current owner before the subscription is transferred
- An employee of the company will visit you within a week at the latest to check the site.
- Check the service office after two days to complete the procedures and pay the service fees and the value of the insurance due.